

A hand holding a glowing lightbulb against a background of bokeh lights. The lightbulb is the central focus, emitting a warm, golden glow. The background is a soft-focus bokeh of similar lights, creating a dreamy and inspirational atmosphere. The overall color palette is warm, dominated by yellows, oranges, and soft whites.

TECHNIA QUALITY POLICY

EXPERIENCE MATTERS

TECHNIA
ADDNODE GROUP




The TECHNIA quality policy aims to continuously improve our processes, products and services in order to meet or exceed customer requirements.

*- Magnus Falkman,
CEO, TECHNIA*





Purpose & Scope

The purpose with this policy is to secure and enhance the quality awareness and understanding when working with processes, products and services at TECHNIA.

All parts of TECHNIA and the employees have an impact on the quality and it is everybody's responsibility to work with continuous improvements. This policy therefore concerns all employees at TECHNIA.

Goal

The goal with our quality policy is to secure and enhance the quality of the processes, products and services at TECHNIA

Policy

Technia will focus on the design and commercialization of high quality products that enables and supports our customer's business needs and ambitions.

The three Primary Objectives are:

1. **Quality:** Our processes, products and services shall be of such quality that existing and potential customers select TECHNIA as a preferred partner and supplier
2. **Responsibility:** All employees share a common and individual responsibility of ensuring that TECHNIA processes, products and services meets or exceeds customer requirements
3. **Continuous Improvement:** We shall continuously improve our processes, products and services.

To ensure Customer Satisfaction, we will:

- ✓ Develop products that support very good usability with high quality
- ✓ Deliver first class services to our customers, implementing solutions that really support the customer's business needs
- ✓ Build customer confidence via honest communication and by following up on our promises
- ✓ Deliver high class project, developing world class PLM solutions using agile methodology
- ✓ Deliver agreed functionality to our customers on time and on budget.

TECHNIA is ISO 9001:2015, ISO 14001:2015 and ISO 27001:2013 certified.



The TECHNIA Quality Policy
is a part of the
TECHNIA Management System